Advanced Emergency Medical Technician

Joan Helperman

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SUMMARY OF QUALIFICATIONS

Experience performing patient assessment, airway management, and applying preparatory aspects of emergency care

Experience managing medical, behavioral, and trauma patients and adapting principles to pediatric cases

Critical thinker, problem solver, and decision maker

Active and collaborative team player

Detail-oriented; ensures accuracy and precision in work

Effective time management, organization, multitasking, and prioritization skills

Strong work ethic; responsible and reliable

EDUCATION

Northeast Wisconsin Technical College, Green Bay, WI Advanced Emergency Medical Technician, Technical Diploma Emergency Medical Technician, Technical Diploma

May 2024 December 2023

EXPERIENCE

Emergency Medical Technician Intern

January 2024 – Present

Assist with daily living activities including grooming, bathing, dressing, hygiene, and ambulation Complete light housekeeping such as laundry, dusting, and sweeping

Provide quality companionship through conversation and activities

Provide emotional support through empathy and comfort

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co-workers, patient, and family

Team Member

March 2021 – December 2023

McDonald's, Green Bay, WI

Provided excellent customer service when taking orders in store and through the drive thru Accurately punched in orders and processed customer bills

Performed cleaning duties, such as sweeping, mopping, wiping down equipment, and cleaning bathrooms

Worked collaboratively with other team members to ensure customer satisfaction